

# Manitoba Take Home Naloxone Program

## Information on Take Home Naloxone Kit Ordering, Storage and Care

### Naloxone Kit Ordering from Manitoba's Provincial Distribution Warehouse

Public health offices who use the Public Health Information Management System (PHIMS) can order their naloxone kits directly through PHIMS. Please ensure that requisitions for naloxone kits and training kits are created separately from your vaccine requisitions. Other sites use the [Naloxone Kit Order Form](#). Sites are required to include their Client ID number when using the order form.

**Take-home naloxone Training kits include:** 1 x water ampoule, 1 x Vanish Point 3 mL syringe with 1-inch needle, 1 ampoule breaker; but are generally packaged in multiples of 5 or 10.

- Training kits or kit components cannot be distributed to service recipients (water ampoules may be mistaken as naloxone)
- Training kit orders from THN distribution sites cannot exceed the number of kits ordered per quarter.
- Training kit orders are not handled with the same urgency as naloxone kits and order volumes are generally very low. If placing a large order of training kits for a specific event, please allow up to two weeks.

### General notes for sites about supplies

- Always use oldest supply first to prevent product expiry. Naloxone kits should be stored between 15 and 30°C.
- Check the expiry of each kit before providing to clients.
- Naloxone kits within 3 months of expiry **should not be provided** to clients. Please do not return expired kits to the Provincial Distribution Warehouse. Remove and discard the expired naloxone ampoules from the kit as per your facilities protocol. Repurpose the remaining supplies as you see fit (e.g. use as training materials)
- Naloxone kits have a lot number stickered on the outer case that refers to the assembly of the kit by the supplier. This lot number will be different than the medication lot number on the ampoules of naloxone.
- Training supplies are ordered separately as required.



- Distribution sites that experience a situation where the naloxone has been exposed to temperatures outside the range/s prescribed for storage and or transport are asked to please contact the manufacturer below:

**Teligent**

**5995 Avebury Road, Suite 804**

**Mississauga, Ontario, Canada**

**L5R 3P9**

**T 416.485.6995 / 800.656.0793**

**M 416.268.9508**

**F 416.485.8352** [www.teligent.ca](http://www.teligent.ca) [Naloxone Product Monograph](#)

**How much to order**

- Rural distribution sites are encouraged to order a 2 to 3-month supply in November/December to avoid ordering during the coldest months of the year when ambient shipping is difficult and weather disruptions may delay delivery.
- The Manitoba Take Home Naloxone Program will follow up with sites placing unusually large orders, or unapproved sites attempting to order. Never order more than 2-3 months supply to avoid product expiry and waste.

**Ordering and receiving supplies from the Provincial Distribution Warehouse**

- After hours, emergency supply access is not available for naloxone kits
- To avoid disruption of services, please plan ahead to ensure sufficient stock on hand for the next month
- Delivery time is usually 3 business days in Winnipeg and 4 business days for rural from the date of order approval. If placing an unusually large order, please order 2-3 weeks in advance.
- Order cut off is 3pm daily, after which the order is considered submitted the next working day
- Please check your order on receipt to ensure you received the correct quantities and supplies in good condition. If you notice discrepancies, please call the Provincial Distribution Warehouse at **204-948-1333** or **Toll-Free: 855-683-3306**

**FOR RURAL DELIVERIES RECEIVING AMBIENT SHIPPING ONLY (winter months):**

- The facility/site must call the Provincial Distribution Warehouse when the shipment is received and let the warehouse know if the monitor was flashing green (OK) or red (alert). If flashing red, product is to be held until the warehouse calls to release it.
- Packaging and monitor must be returned to the Provincial Distribution Warehouse. A charge of **\$150** may result if it is not returned.

**Advice for Service Recipients on Care of Naloxone Kits**

[www.manitoba.ca/naloxone](http://www.manitoba.ca/naloxone)



Community members who receive take-home naloxone kits should be encouraged to store their naloxone at room temperature, and the naloxone ampoules should be kept out of direct sunlight. There is a growing evidence that naloxone may be stable for short periods through a wide temperature range, including as low as -20C to +30C. However, if the ampoule freezes this may cause hairline cracks, and the naloxone may become contaminated with bacteria or oxidize.

- During hot weather avoid leaving your naloxone in a car for an extended period of time.
- If you carry naloxone in the winter keep your naloxone kit near your body such as in a pocket or attached to your belt under your jacket or coat. Do not leave your kit in a backpack outside or in a car for a long time where temperature may be sub-zero for extended periods.

People whose kits were exposed to extreme heat (e.g. +30 C) or cold (e.g. -20 C or colder) for more than 24 hours should have their kits replaced. If there is any doubt, it is safest to replace the kit.

If the **only naloxone available is known to have been outside recommended temperatures** (or is past its expiry date) **use it**. It may not be as effective but **do not delay** and wait for additional help to arrive. If someone is having an opioid overdose/poisoning they need naloxone as soon as possible.